


Over the weekend, the IS Department had been working on some configuration changes in preparation for getting Workday ready for offsite access starting in September! One of the recent changes may have affected some user's ability to use previously setup bookmarks or shortcuts to access the Workday site in their web browsers. This may result in one of the following:


1. When clicking on the shortcut, you may be directed to a Microsoft Site asking to type in your credentials (Username & Password). If you are brought to this site, please enter your work login credentials (email & password). Then select the option listed as "Work or School Account" (below).

## Workday

It looks like bryan.banville@gcccd.edu is used with more than one account. Which account do you want to use?



Work or school account  
Created by your IT department  
bryan.banville@gcccd.edu

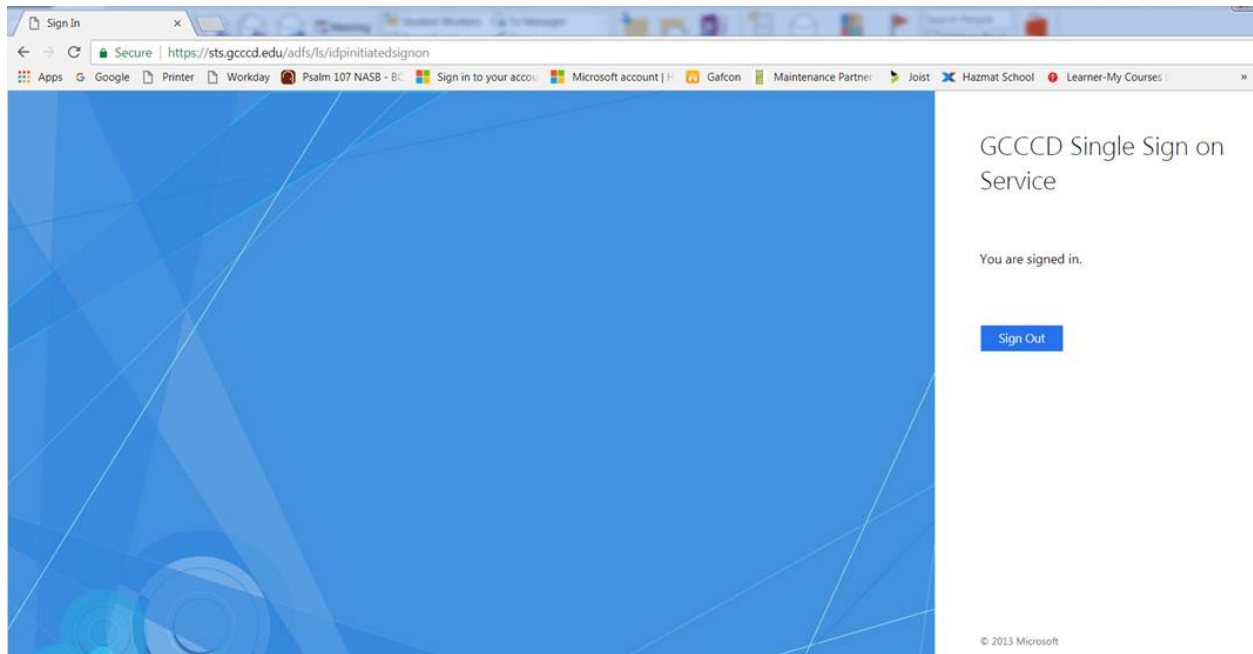


Personal account  
Created by you  
bryan.banville@gcccd.edu

Tired of seeing this? [Rename your personal Microsoft account.](#)

This will bring you to Single Sign-On where you will be requested to enter your credentials again (unless they automatically populate depending on the web browser). Once logged into Workday, update your bookmark, favorite, or shortcut with the Workday URL site - <https://www.myworkday.com/gcccd>

2. The other issue that may occur during login from a bookmark, favorite, or shortcut is that you will be brought to Single Sign-On and then shown a screen that says you are signed in, but not allowing you to progress forward to the actual Workday site:



If this occurs, please access the District website at [www.gcccd.edu](http://www.gcccd.edu) and login to the Intranet at the bottom of the screen. This will require you to put in your login credentials (email and password). Once logged in, click on the Workday logo (seen to the right) and this will bring you to single sign-on where you will be requested to enter your credentials again (unless they automatically populate depending on the web browser). Once logged into Workday, update your bookmark, favorite, or shortcut with the Workday URL site - <https://www.myworkday.com/gcccd>

***If you still experience login issues, please contact the IS Department Help Desk at x7547***